

## **Capital Project Slippage**

Outcome requested:	Finance & Investment Committee is invited to <b>note</b> the following update in relation Estates and IT capital budgets: <ul> <li>Capital expenditure slippage from 2017/18 to 2018/19</li> <li>2018/19 budget allocations approved by ESB and ITSB</li> <li>Changes to project monitoring to enable earlier identification of</li> </ul>
	slippage and more accurate forecasting.
Executive Summary:	This paper has been prepared to address the matter arising to improve the forecasting of capital expenditure following the material slippage of Estates and IT projects in recent years.
	The budget and financial forecasts approved by Council in June 2018 included assumed capital slippage from 2017/18 to 2018/19 of £14.6m. Actual slippage based on the draft 2017/18 full year results (unaudited) was £17.3m. The additional £2.7m of slippage comprised of £1.8m of Estates projects and £0.9m of departmental and RCIF projects.
	The total capital budget for 2018/19 is £50.8m, including the slippage of £17.3m.
	At the time the 2018-19 budget was set the detail of the Estates and IT budgets was not known, therefore undertaking detailed work to assess the likelihood of delivering the projects was not possible. To mitigate the risk of slippage:

budget within the capital programme).

The Estates budget was over allocated by £4.2m, (should this level of expenditure be achieved this will be funded from the 'unallocated'

The IT budget was reduced from £5.7m to £3.7m as there was not the confidence to deliver this value of projects in year, the programme for 2018-19 has £5.7m of projects allocated, therefore in effect the

budget assumption is that there will be £2m of slippage.

Capital Expenditure 2017/18 and 2018/19 £m			2018	/19		20
2010/13 1111		Slippage	2010/	Slippage to	Total	_
	2017/18	from 17/18	Allocation	19/20	2018/19	
IT Projects	6.5	3.4	5.7	-2.0	7.1	
Estates	28.4	11.4	25.6	-4.2	32.8	
RCIF	3.2	1.2	3.7		4.9	
Departmental	2.8	1.3	0.7		2.0	
Unallocated			4.0		4.0	
Other incl Research Funded	1.7	0.0			0.0	
Total Capital Spend	42.7	17.3	39.8	-6.2	50.8	
Revenue Spend	6.6		5.4		5.4	
_Total	49.3	17.3	45.2	-6.2	56.2	

Now that we have the detail of the IT and Estates budgets we have implemented new project monitoring reports that will be considered by ESB, ITSB, QMSE and FIC. The reports include project phase information (for example RIBA stages), and indicators of the likelihood of underspend or slippage. This provides increased transparency as to how projects are progressing and enables more effective challenge to Estates and IT colleagues as to the likelihood of project delivery within year. The provision of this information on a regular basis should enable the relevant boards to identify projects at risk of slippage earlier and take remedial action to mitigate this or indeed the impact of any slippage. The first versions of the revised reports are included in Appendix 1 and 2.

Appendix 1 details the Estates capital programme and shows that as most of the projects are already in progress there is a high chance of delivery. £462k of underspend has currently been identified relating to the Abernathy and Francis Bancroft projects. Two projects at design stage (Engineering and the John Vane Science Centre) are currently at highest risk of slippage.

Appendix 2 details the IT capital programme and shows less maturity in the progress of projects (£5m of projects are at the pre-procurement stage, £1.3m of projects are at the procurement stage). We are working with colleagues in IT to determine likely end dates for the projects and a more realistic spend profile, however this report already highlights a high risk of slower than planned project delivery.

We shall ensure that where slippage occurs an assessment of the impact of the slippage is also detailed.

QMUL Strategy: strategic aim reference and substrategies [e.g., SA1.1] 6.1 Achieve enhanced investment in resources and facilities, for the benefit of students and staff, with an appropriate balance of contributions from across all components of QMUL

Internal/External regulatory/statutor y reference points: Strategic Risks:	None
Equality Impact Assessment:	Not required
Subject to prior and onward consideration by:	N/A
Confidential paper under FOIA/DPA	No
Timing:	N/A
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Date:	13 September 2018
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## Estates and Facilities 2018/19 Proposed Capital Programme - Total Estates Programme £42.94m

Estates and Facilities 2016/19 Proposed Capital Programm			10 2 12 10 1111	!					Reali	sed
	ge 3 Stage 4 ed Design Technical Desig	gn							Like	
Plan of Work Stage 5 Sta	ge 6 Stage 7	1							Poss	ible
	* & Layout In Use								On Track /	On Target
									Risk S	tatus
	ESB Approved Prioritisation	2017/18 Actual Spend	2017/18 Slippage	2018/19 New Allocation	Total Budget 2018/19	RIBA Stage Sep 18	RIBA Stage Jul 19	Expected End Date	Underspend/ (Overspend) (BRAG)	Slippage (BRAG)
	Total	(£'000)	(£'000)	(£'000)	(£'000)	оер 10	Jul 13	Liid Date	(£'000)	(£'000)
Estates Projects		(2000)	(is stary ]	(in the state)	(2.333)				(2333)	(2000)
Salix Carbon Reduction	17	1,318	1,882	-	1,882	5	7	Mar 19		
School of Mathematical Sciences: Refurbishment	23	4,469		10,146			7	Apr 19		
Energy Centre (Graduate Centre)	21	299	529	-	529	5	7	Oct 18		
Joseph Priestley Lab & Legacy	25	1,853	1,836	1,277	3,113	5	7	Sep 18		
School of Business Management	21	426	1,574	551	2,125	2	3	Jul 22		
Abernethy Project 2	21	1,774	2,275	-	2,275	5	7	Oct 18		
Abernethy 3rd Floor	17	-	-	1,500	1,500	5	7	Dec 18	306	
Neuron Pod	21	1,144		-	587	5	7	Sep 18		
Legacy Project: Francis Bancroft	21	167	111	3,057	3,168	5	7	Jan 19	156	
Legacy Project: Fogg Building	21	83	117	317	434		Mobilisation	TBC		
Legacy Project: Arts 2	19	123	77	-	77		7	Sep 18		
Legacy Project: Library Mile End	21	70	223	279	501		Mobilisation	TBC		
Rolling Residential Refurbishments	25	1,951	(551)	1,500	949	5	7	Sep 18		
School of Engineering: Refurbishment Phase 2 & 3	23	10,926	971	3,200	4,171		7	Dec 18		
Engineering Quarter Masterplan	17	-	-	500	500		1	TBC		
John Vane Science Centre: Refurbishment	23	72	128	800	928	0	1	Jul 25		
Other Projects	N/A	478	141	-	141		7	Jul 19		
Minor Works / Study Space	19	31	15	388			7	Sep 18		
Estates Projects Total		25,184	11,389	23,515	34,904				462	-
Long Term Maintenance										
Statutory Compliance	25	2,295	-	3,014	3,014	VARIOUS	7	Jul 19		
Health & Safety Priorities	25	45	-	292	292	VARIOUS	7	Jul 19		
Effective, Efficient and Resilient Estate	25	1,446	-	1,255	1,255	VARIOUS	7	Jul 19		
Security Based Priorities	25	87	-	340	340	2	7	Jul 19		
Building Fabric	25	757	-	758	758	VARIOUS	7	Jul 19		
High Volume/High Transaction Student Experience Areas	25	1,718	-	565	565	VARIOUS	7	Jul 19		
Teaching Spaces Refurbishment	25	950	-	540	540	3	7	Jul 19		
Customer Priorities	25	3	-	39	39	VARIOUS	7	Jul 19		
Carbon Reduction Projects	25	804	-	350	350	3	7	Jul 19		
Other	25	595	-	538	538	VARIOUS	7	Jul 19		
Planned underspend	N/A		-	(191)	(191)	N/A	N/A	Jul 19		
Long Term Maintenance Total		8,700	-	7,500	7,500				-	-
Departmental Projects	1									
Other Projects	N/A	310	535	-	535	5	7	Sep 18		

310

34,194

535

31,015

11,925

535

462

42,939

Funded from:	
Slippage from 2017/18	11,925
Borrowing	1,851
Cash from operations	25,000
Additional allocation available should all projects be delivered in year	4,163
TOTAL	42,939

Departmental Projects Total

TOTAL QM Funded

Split:	
Capital	37,56
Revenue	5,37
TOTAL	42,93

## IT 2018/19 Proposed Capital Programme - Total IT Programme £9.05m

IT Projects Governance Process Gateway 1
Project mandate

Gateway 5

Build and Test

Gateway 2
Detailed business
case

Gateway 6
Transition

Gateway 3
Project Initiation
Documentation
Go Live Gateway

review

Procurement

Gateway 4 Detailed Design

Gateway 7
Early Life Support

Gateway 8 Closure Realised

Likely

Possible

On Track / On Target

Build and Test Transition Feview Early Life Support						Risk S	
	2017/18 Slippage (£'000)	2018/19 New Allocation (£'000)	Total Budget 2018/19 (£'000)	Current Status (as per IT capital projects governance)/ Other updates	Expected End Date	Underspend/ (Overspend)	Slippage
Data / Information							
1 Student number modelling tool		75	75	1	TBC		
2 PowerBI Migration		26	26	1	TBC		
3 BI Development		250	250	1	TBC		
4 Commitment to support existing and new Statutory data collections		35	35	1	TBC		
5 Support REF data collection		35	35	1	TBC		
6 Student number modelling tool 18/19		25	25	1	TBC		
Integrated Back Office Systems							
7 Content Management System Replacement	53		53	5	TBC		
8 Finance system improvement	54		54	5	October 2018		
9 New Direct Application Form Project	9		9	5	September 2018		
10 Student Processes Improvement Programme	115		115	5	TBC		
11 E-Recruitment: i-Grasp Integration Enhancements		96	96	1	TBC		
12 CMS Search Engine		150	150	1	TBC		
13 Managing the Project Pipeline (PPM tool)		30	30	1	TBC		
14 One Web		300	300	Revenue	TBC		
15 Unified Business Admin Systems		100	100	1	TBC		
16 Student Process Improvement Project (Phase 18/19)		526	526	2	TBC		
Teaching & Learning							
17 AV Refresh	5		5	5	September 2018		
18 Library Management systems	242		242	5	July 2019		
19 E- Portfolio for QMUL Model	46		46	5	November 2018		
20 Loan Laptop Self Service	8		8	6	September 2018		
21 PC based/Online Assessment Tool (name reviewed to "Developing Digital Examinations & Asses	404		404	Procurement	TBC		
22 Sharepoint Proof of Concept on ITS Wiki replacement		37	37	Procurement	TBC		
23 Improve systems infrastructure for Alumni Database		13	13	5	TBC		
24 Q-Review Enhancements		36	36	5	TBC		
25 AV refresh (Queen's building)		85	85	5	TBC		
26 AV refresh 18/19		650	650	3	TBC		
27 Collaboration implementation using One Drive & SharePoint		275	275	3	TBC		
28 Replace Sortation Unit (Library)		400	400	1	TBC		
29 Timetabling Enhancements and Space Utilisation		150	150	1	TBC		

30	Upgrade RFID Tag Pads (Library)		10	10	1	TBC	
	AV refresh - neuron pod		30	30	Transfer to Estates	TBC	
	Library Services Platform (phase 18/19)		100	100	1	TBC	
	CPD online training migration		40	40	1	TBC	
	5 5						
	Universal Services / Infrastructure						
34	Wifi Capacity Increase	80		80	5	TBC	
35	Network Migration	3		3	6	September 2018	
36	Graduate Centre WiFi Remediation	52		52	5	TBC	
37	Data centre F5 load balancers refresh	253		253	Procurement	TBC	
	SPAM Filtering	205		205	5	TBC	
	Virtual Desktop Infrastructure for Students - Pilot	85		85	5	TBC	
40	Analogue telephones	143		143	Revenue	TBC	
41	Core network redesign		50	50	1	TBC	
	Cloud and data centre strategy options		50	50	1	TBC	
	Campus network (Access Layer) replacement options paper		5	5	1	TBC	
	Desktop replacements (lease to purchase program)		250	250	1	TBC	
	Email (Phase 2) Threat Reduction (e.g. Microsoft ATP, Proofpoint)		50	50	1	TBC	
	Enhance and improve Cyber Awareness		30	30	1	TBC	
	Legacy Network migration/decommission		125	125	1	TBC	
	Lincoln Inn Field Site link upgrade		20	20	1	TBC	
49	Linux Server Mgmt - Enterprise Puppet		180	180	2	TBC	
50	Mac desktop management service		100	100	1	TBC	
	NetSupport DNA		3	3	1	TBC	
	Software Asset Management Tool		97	97	1	TBC	
	Strategy for Security Analytics (Zone Fox, Dark Trace, Cisco Stealth Watch etc.)		50	50	1	TBC	
	Virtual Desktop Infrastructure (VDI) - this expansion to staff VDI		85	85	1	TBC	
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	Research Enablement						
55	HPC Upgrade	237		237	Procurement	TBC	
	Research infrastructure improvement	404		404	Procurement	TBC	
	Research Grant Application Tool and Portal Phase 2	310		310	5	November 2018	
	Safe Haven - SMD	622		622	5	TBC	
	High Performance Computing Cluster Replacement (phase 2 new HPC)		500	500	1	TBC	
	HSS Software		50	50	1	TBC	
	IG support to the client (SMD Safe Haven Phase 2)		100	100	1	TBC	
	Research storage service replacement		300	300	1	TBC	
63	Science and Engineering Software		50	50	1	TBC	
	Unallocated		146	146	N/A	N/A	
	Total	3,331	5,715	9,046			
	Assumed slippage			- 2,000			
	Budget allocation			7,046			

## **Budget by Current Status**

Gateway 1: Project mandate	-	3,436	3,436
Gateway 2: Detailed business case	-	706	706
Gateway 3: Project Initiation Document	-	925	925
Procurement	1,298	37	1,335
Gateway 4: Detailed Design	-	-	-
Gateway 5: Build and Test	1,880	135	2,015
Gateway 6: Transition	11	-	11
Go Live Gateway review	-	-	-
Gateway 7: Early Life Support	-	-	-
Gateway 8: Closure	-	-	-
Revenue	143	300	443
Transfer to Estates	-	30	30
N/A	-	146	146
Total	3,331	5,715	9,046
Assumed slippage			- 2,000
Budget allocation			7,046