



OCCUPATIONAL HEALTH SERVICE

Feedback

Occupational Health at Queen Mary, University of London is constantly striving to improve the service it offers to its clients. As someone who has used our service, we would be grateful for feedback from you. Would you be kind enough to complete this form and send it back to Occupational Health Service, Ground Floor Geography Building, Mile End Campus in the QM internal mail or via email.

Any feedback that you give is anonymous and will only be used to improve our service.

1. What is your role at Queen Mary's?

Please tick one only:

- Medical Student
 - Dental Student
 - Post Graduate Student
 - Staff
 - Other: *please give brief details*
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2. Why did you have an appointment with Occupational Health?

Please tick as many as you need to:

- Health screen (medical or dental student)
 - Vaccination
 - Blood test
 - Travel services
 - Assessment
 - Referred by Manager / Human Resources
 - Follow up
 - Staff health check
 - Other: *please give brief details*
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3. Who was your appointment with?

Please tick one only:

- An Occupational Health Adviser (nurse)
- An Occupational Health Physician (doctor)
- Not sure

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4. How would you describe the service you received from our reception staff?
(please circle one number)

Excellent 5 4 3 2 1 Unsatisfactory

5. How would you describe your meeting with the Occupational Health professional?
(please circle one number)

Excellent 5 4 3 2 1 Unsatisfactory

6. Overall, what do you think of the Occupational Health Service?
(please circle one number)

Excellent 5 4 3 2 1 Unsatisfactory

7. Do you have any comments or suggestions that you would like to make about the Occupational Health service?

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS FEEDBACK FORM

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