



**MANAGEMENT FEEDBACK FROM OCCUPATIONAL HEALTH REFERRAL REPORT**

Thank you for referring this client to the Occupational Health Service (OHS). We are always looking to continually improve the quality of our services. Part of this quality improvement drive is to obtain feedback from management about the services we provide. We value your opinion and would be grateful if you would complete this form and return it to us.

Please score each question by circling the number that indicates the service you experienced in relation to the following questions:

1. Arranging the appointment with OHS was:		
5	Very easy	Comments
4	Easy	
3	Neither easy nor difficult	
2	Difficult	
1	Very difficult	

2. The time taken to receive the report after the appointment was:		
5	Very fast	Comments
4	Fast	
3	Neither fast nor slow	
2	Slow	
1	Very slow	

3. The quality and clarity of the Occupational Health (OH) advice was:		
5	Very good	Comments
4	Good	
3	Neither good nor poor	
2	Poor	
1	Very poor	

4. In helping me manage this case, the OH advice given was:		
5	Very helpful	Comments
4	Helpful	
3	Neither helpful nor unhelpful	
2	Unhelpful	
1	Very unhelpful	

5. The overall standard of the service received from OHS was:		
5	Very good	Comments
4	Good	
3	Neither good nor poor	
2	Poor	
1	Very unhelpful	

We would welcome any additional comments that you may have to help us improve our services:

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**Please email this form back to [occhealth@gmul.ac.uk](mailto:occhealth@gmul.ac.uk) or send a hard copy to the Occupational Health Service, Ground Floor, Geography Building, Mile End Campus.**  
Thank you for your help in this important feedback exercise.

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