

University Fee Regulations MBBS Malta programme 2024/25

1.	Introduction	2
2.	Currency.....	2
3.	Student Fee Liability.....	2
4.	Sponsored Student	3
5.	Payment Deadlines	3
6.	Administrative Charges	3
7.	How to Pay.....	3
8.	Invoices.....	4
9.	Withdrawals and Interruptions.....	4
10.	Course Cancellation	4
11.	Processing of Refunds.....	4
12.	Failure to Pay.....	5
13.	Third Party Disclosures and sharing information	5
14.	Complaints.....	6
15.	Useful Contacts	6

1. Introduction

- 1.1 The MBBS Malta Programme is committed to a fair and transparent policy in respect of charges made to students.
- 1.2 This policy is reviewed and updated annually.
- 1.3 These regulations apply to all students enrolling on the MBBS Malta programme
- 1.4 By accepting an offer of a place or enrolling on this programme, students agree to abide by the terms of these regulations. Where the student is enrolled on any other programme at QMUL, the process may be different from those described within these Fee Regulations.
- 1.5 University fees are reviewed each year and are liable to increase each year.

2. Currency

- 2.1 All fees published by the University for the purposes of this programme are in EURO (€)

3. Student Fee Liability

- 3.1 Students are personally liable for payment of their fees throughout their programme of study, even where they have a sponsorship agreement or have arranged for QM Malta to receive payment on their behalf from a sponsorship organisation. If the sponsor fails to pay, or withdraws the sponsorship, the student will become immediately liable to pay fees.
- 3.2 Student who are classed as Home /EU are not entitled to tuition fee loan and grant funding from Student Finance England
- 3.3 QM Malta will invoice students once they have pre-enrolled.
- 3.4 Students who fail to pay their university fees when due will be subject to sanctions, which can include the termination of registration.
- 3.5 In order to re-enrol on a second or subsequent semester or year of the programme, students must have paid all prior university related debts to QM Malta.
- 3.6 Students opting to pay by instalments pay the first 50 % and agree an instalment plan prior to enrolment.
- 3.7 Students are subject to sanctions if they do not pay each instalment by the due date.

4. Sponsored Student

- 4.1 QM Malta will only accept sponsors if they pass Dunn and Bradstreet credit check.
- 4.2 Sponsors should pay within 7 days of receipt of invoice
- 4.3 Where the sponsor is paying only part of the fees, the student must pay the balance due before or at enrolment, according to the self-funding option outline below.
- 4.4 Students remain personally responsible for payment of university fees and other charges, even if there is an arrangement for QM Malta to receive payment on the student's behalf from a sponsor or any other third party payment deadlines and payment options
- 4.5 There are two options available for making payment.
- 4.6 The first option is the full fees prior to enrolment, with a 1 % discount if fees are over 12,000 euros
- 4.7 The second option is 50 % of the fees prior to enrolment and 50 % on or before January 31st

5. Administrative Charges

- 5.1 Students who choose to pay in instalments must sign a payment agreement with the Fees office once the first instalment and administrative fee is paid
- 5.2 There is a non-refundable administration fee of 60 euro for instalment plans.
- 5.3 QM Malta retains the right to impose a late penalty charge of 180 euro for any fees not paid by the due date.

6. How to Pay

- 6.1 Pay by bank transfer to:

Account name:	Queen Mary University of London
Bank:	Barclays Bank PLC
Address:	1 Churchill Place, London E14 5HP
Sort code:	20 -57-30
Account number:	58585966
IBAN number:	GB91BARC20573058585966
SWIFT code:	BARCGB22

You must include your name, student number and reason for transfer (i.e. university fees)

please ensure that the transfer includes any charges made by your own bank and our bank. Any excess payment will be refunded to the payee on request.

6.2 Pay online at <https://epay.qmul.ac.uk/eurofees>

You must have your student number to make a payment. Where there is a shortfall in payment of fees due to currency fluctuations or bank charges, the student will be required to make good the shortfall.

7. Invoices

7.1 The invoice is payable in full before enrolment, unless the student enters into an instalment plan to pay by instalments. Payment is due before enrolment.

8. Withdrawals and Interruptions

8.1 If a student withdraws from the programme in the first semester and made payment in full, 50 % will be refunded.

8.2 If a student withdraws from the programme in the second semester the full fee is due and payable

9. Course Cancellation

9.1 Where the course is cancelled by QM Malta, a full refund will automatically be made to all students affected.

10. Processing of Refunds

10.1 Students who wish to apply for a refund of university fees must submit a request via [MySIS](#) or email Fees-malta@qmul.ac.uk.

10.2 Students who withdraw must first submit the appropriate form to Academic Registry The student's status will then be changed to withdrawn on the student record system.

10.3 Refund requests which are based on extenuating circumstances must be accompanied by documentary evidence, such as a medical or death certificate.

- 10.4 Extenuating circumstances will be considered only due to a serious illness which rendered the student unfit to start studies or due to the death of a parent or carer, spouse or child
- 10.5 Refunds are normally issued by the Income and Credit Control Office within 21 days of the receipt of the written request and supporting documentation.
- 10.6 Refunds are made in the same form as the original payment except in the case of payments made by cash, cheque or in person by credit card, in which case the refund will be made by bank transfer.
- 10.7 Bank charges may be deducted by QMUL if the refund is made by electronic transfer.
- 10.8 Refunds processed to an overseas bank will be subject to a 35 euro administration charge.

11. Failure to Pay

- 11.1 QM Malta will try to accommodate the needs of its students wherever reasonable. Where students are having problems paying university fees or other monies owing, it is essential that they contact the Income and Credit Control Office immediately to discuss alternatives. Students who are having financial difficulties may wish to contact our Advice and Counselling Service to discuss, in confidence, possible funding options. See: www.welfare.qmul.ac.uk
- 11.2 Students who fail to pay 100% of university fees by the deadlines outlined in section 5 will be recorded as a debtor in the Student Record System. The following sanctions may be imposed if satisfactory payment arrangements cannot be agreed:
- Registration may be terminated in accordance with university Ordinance C3
 - Re-enrolment at QM Malta will not be allowed until all outstanding university fees are paid
 - The student will not be allowed to sit exams or to attend the graduation ceremony
 - All documentation from QM Malta including exam results, transcripts and degree certificates, will be withheld.
- 11.3 QM Malta will refer unpaid accounts to external debt collection agencies to pursue payment and seek recovery through the courts where necessary.

12. Third Party Disclosures and sharing information

- 12.1 Information on a student's debt may be released or exchanged between different offices of the university in the legitimate course of a student debt collection activities. An example of this would be informing a student's department of the outstanding debt to the university.

12.2 If the student falls into arrears of payment to the university, the university may disclose adequate, relevant and sufficient personal data to a third party to enable the debt to the university to be pursued and recovered.

13. Complaints

13.1 If you are not satisfied with a decision taken regarding the fees you have been charged, the arrangements for payment, refunds or any sanctions imposed for non-payment, you may submit a complaint in writing under the college complaint policy.

<https://www.qmul.ac.uk/governance-and-legal-services/student-appeals/complaints/>

14. Useful Contacts

- **At Queen Mary University of London**

For queries about payment of fees, deadlines and instalments, contact:

Queen Mary University of London
Fees Office
0.01 IQ East Court
450 Mile End Road
London E1 4GG
Monday to Friday, 9.00 am to 4:45 pm

Fee Payments and Instalment Plans

Telephone: 020 7882 7676
Email: Fees-malta@qmul.ac.uk

External Sponsors

Telephone: 0207 882 7676
Email: feesponsor@qmul.ac.uk

For queries about your student record, contact:

Queen Mary University of London
Student Enquiry Centre
0.01 IQ East Court
450 Mile End Road
London E1 4GG Telephone: 020 7882 5005
Monday to Friday, 10.00 am to 4:00 pm