Dear Abderahman,

Student ID: XXXX

Module: XXXX

How are you? My colleagues and I hope you are doing well. We wanted to check how your studies are going.

We understand that the current mode of study presents a range of challenges and these can affect students in different ways.

**Engagement with studies**
Your engagement data (use of learning platforms) suggests that your overall engagement with your studies appears to be low. This usually means that you may be missing classes and/or that you have accessed and engaged with very little content on QMplus this semester.

*\*\*We are confident in the accuracy of our data, however, it’s also worth noting that no dataset is perfect, so if you believe this is an error, please don’t take offence – get in touch to notify us.\*\**

**Assessments**
You will no doubt have assessments to submit over the next couple of weeks – do you have everything you need and feel able to produce them to the best of your ability?

**Re-sits**
Additionally, you will be required to re-sit 6 assessments from Semester 1 in the late summer exam period. We want to make sure that you have what you need to complete and pass these assessments in order to progress with your studies.

**Accessing support** - **get in touch with us**
If you are experiencing difficulties accessing your classes and/or managing your studies, please don’t suffer in silence! My colleagues and I can offer a range of support, guidance or advice to help you address any study-related issues you are facing.

There are plenty of options available to support you. We want you to be successful throughout your studies - this email is intended to raise your awareness that there is support available to you.

If the current remote working situation is proving difficult to manage or it is affecting your mental health, please talk to us – we are here to help.

**Please respond to this email to arrange a confidential 1-2-1 meeting in person or on MS teams**, to give yourself as much time as possible to explore your options and put any support you may require in place.

Kind regards,